

Mirixa[®] Messenger

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New Programs
What they mean to your
Pharmacy

Mirixa Australia Champions
Mirixa Australia Champion of the Year to
be announced at APP

New Programs: What they mean to your pharmacy

The new suite of professional services programs has been designed to fit in with the current pharmacy module. Most pharmacies already conduct blood pressure monitoring, weight loss programs and dose administration packaging, the question is how do they document and record these services for patients?

The answer most pharmacies give is "we write it on a sticky note". If you run any of these services in your pharmacy and you have not seen the new programs on offer from Mirixa Australia then you're missing out! Pacific Palms Pharmacy of NSW was not an early adopter of the Mirixa Australia compliance programs however the new suite of programs has been something that suits their business mode.

Pacific Palms Pharmacy view on the new programs

"The DAA component in the Mirixa Australia software has had a great benefit in our pharmacy. It is fascinating to see how a piece of software can flag a large number of patients who can potentially be benefited from DAA service. We have seamlessly worked this component into our daily schedule by training the dispensary technicians and pharmacy assistants such that they can also discuss the merits of DAAs with our patients when the pharmacist may not be immediately available." Mal Leith & David Metcalf - Pacific Palms Pharmacy

In the past few months we have brought you stories from pharmacies that have implemented Mirixa Australia programs and used them to their full potential.

These pharmacies are no different from your pharmacy – they are all filling prescriptions, answering phones, managing staff, checking Webster packs – yet they have all ensured that professional services have remained a priority.

They are a mix of owners/pharmacy managers/interns/pharmacists – some have even experienced the dreaded USB sticks. However these pharmacists have recognized the Guild's efforts in supplying pharmacies with an IT solution to professional services and have maximised its potential. These pharmacists/pharmacies are:

**Champion
of the
month**

- Chris Campbell – Terry White Coffs Harbour NSW
- Jana Fulcher – Terry White Runaway Bay QLD
- Grant McGill – Kingsley Village Pharmacy WA
- Vitale Purtsis – Gold Cross Pharmacy NSW
- Vlade Jankulovski – Warrawong Health Pharmacy NSW
- Michael Auciello – Chemist King Hectorville SA
- Kevin Foo – Bullcreek Chemmart WA
- Nguyen Bounq – Casuarina NT
- Susan Abadir – Shalvey Pharmacy NSW
- Su Teoh- Chemist Outlet Dubbo NSW
- Mal Leith & David Metcalf - Pacific Palms Pharmacy
- Wen Chao Liu - The Medical Shoppe Pharmacy

Unfortunately there can only be 1 winner and we look forward to making the announcement at this year's APP conference.

"It's rewarding to see such a variety of different pharmacies/pharmacists involved in professional service IT enablement. It shows that anyone can adopt professional service such as the Mirixa Australia Program. The one thing these people all have in common is a passion for pharmacy. I would personally like to both congratulate and thank these champions for moving in the right direction in securing the future of our industry. Thank you for your support and hard work." - Kos Sclavos National President The Pharmacy Guild of Australia

Customer Support Enquiries

For all technical support and general Mirixa Australia enquiries, please contact the Support Service Desk:

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Standard service desk operating hours in your Australian time zone Monday to Friday: 8:30am-5:30pm